



## SureCoat Systems Warranty Application Check List

**Because SureCoat Systems cannot monitor the weather conditions or installation of the SureCoat Roof Systems, all projects requiring a warranty must be applied by a SureCoat Systems Approved Contractor in accordance with the minimum application requirements and installation specification recommended by SureCoat Systems prior to shipment of coating. Additionally, all requirements listed below must be met before a warranty will be issued by SureCoat Systems. **The warranty process must be completed within 30 days of completion of the project.****

- Warranty Application Form (fully completed at the end of the project)
- Approved Application Specifications
  - Contract/Proposal with Scope of Work for project (signed by your customer) with before pictures must be submitted to SureCoat Systems for approval **prior to start** of project.
- Project Review – **Please use common sense in selecting pictures to be submitted. These pictures will be used in lieu of physical/field inspections.** Purposely avoiding the photographing of any poorly installed areas of systems will not alleviate liability of the contractor for workmanship and can be a reason to void the warranty in its entirety. It is important that these pictures represent the quality of the installation. The following is a listing of the absolute **Minimum Pictures Required**.
  - **Before Pictures - Before Project is Started**
    - Distant shot of entire building,
    - Front of Building from ground showing the name and address of the property,
    - Roof height shot of overall project,
    - Roof Field (may need to be done in sections),
    - Close-up of roof seams, parapet walls, drains, penetrations, skylights-to get idea of condition of flashings, etc.,
    - Close-up of any problem areas, severe ponds, lack of drainage, etc., and
    - Close-ups of any flashings; wall, edge, termination of roof system at perimeter of roof (if parapet wall, pic of wall).
  - **Cleaning Pictures - When cleaning is in Progress**
    - Roof during cleaning with SureSkrub; show picture of roof being scrubbed with a broom or floor scrubber,
    - After roof is cleaned and rinsed.



## SureCoat Systems Warranty Application Check List (Continued)

- **Progress Pictures - When Project is in Progress**
  - Areas where repairs were completed, fasteners installed, foam packs used, etc.,
  - Embedded fabric at all penetrations, all equipment and skylight curbs, and utility jacks showing poly mesh extending into the field of the roof,
  - Application of basecoat showing roof surface completely coated; no voids or bare areas, and
  - Embedded Poly-Mesh showing fabric being saturated into wet coating with roller or broom.
- **Completion Pictures - When Project is Completed**
  - Top coat being applied over the embedded Poly-Mesh on the dry basecoat,
  - After topcoat is applied in the entire roof field (may need to be done in sections) showing no pinholes,
  - Close-up of roof seams, parapet walls, drains, curbs penetrations, and skylights,
  - Close-ups of any flashings showing where coating and Poly-Mesh is terminated at roof edges or against walls
  - Close up of any repairs, or problem areas or additional work (for example: newly-applied torched down area before coating it or area where wet foam was cut out, foamed back in and a one way vent was installed, etc.),
  - Distant shot of entire roof field (may need to be done in sections),
  - Distant shot of entire building, and
  - Roof height shot of overall project.
- Physical/Field Inspections (if required by SureCoat Systems or Building Owner) will be completed by an Approved SureCoat Representative or Consultant (from start to finish of project as deemed necessary by SureCoat Systems). Please call to inquire. If field inspections become necessary, they will be at the expense of the building owner and/or contractor at a daily rate plus expenses and travel time. Expenses include, but are not limited to, the cost of air and ground transportation to and from jobsite, travel time, lodging, meals, profit and overhead. Training on-site is something entirely different and would need to be set up separately.
- Project Completion Submittals
  - All Warranty Fees (if required) must be made payable and mailed to SureCoat Systems prior to the issuance of a Warranty.
  - When all requirements have been met, SureCoat Systems will prepare the three (3) original Warranties. The Warranties must be signed and completed by all parties; SureCoat Systems, the SureCoat Systems Approved Contractor and the Property Owner. The original, signed warranties must be returned to SureCoat Systems for final signatures, and two (2) original signed warranties will be returned to the contractor. It is the contractor's responsibility to provide a fully-executed warranty to his customer. All parties must retain an original, fully executed copy of the warranty to ensure that all parties are informed of the terms of the warranty and the maintenance requirements to maintain and validate the warranty.