

How to Build a Service & Maintenance Profit Center

In 7 Simple Steps - Workbook

with Jesse Martinson, President of Jemstar Inc. and Founder and Formulator of SureCoat Systems







He is not only the contractor but the engineer, the product developer, the field tester, the head customer service rep and most importantly the guy up top.

Jesse started in the construction industry at the auspicious age of 17 in the family remodeling and drywall business. He continued to work in the family biz, developing numerous skill sets and learning how to build new things until one day he was needed to take over for his stepfather because of failing health. With the drive to continue to provide the industry with honest and professional work, he saw the start of something new before him, his own company.

With five plus contracting licenses and expertise in 10 plus trades, Jesse has built just about everything over the years. His extensive knowledge base gives him the opportunity to engineer each project site and product from scratch and to position each moving part into the final product.

Jesse is an expert at integrating building components for the best overall function of the building itself.

In the late 90's, Jesse saw a need emerging in the industry. As a contractor, he was buying up roofing materials, and the majority were not performing as they promised to deliver.

He was frustrated and not to mention liable for big projects and even BIGGER money, with no solution.

So he found one for himself.

Jesse is a man of the field, he spends every day out on rooftops and project sites.

This is where his passions have indeed carved a unique niche out in the industry coming from the construction side, building up his business as a contractor and working innovatively to provide consistency and resolve issues of so many that rely on him.

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DO YOU HAVE A SERVICE & MAINTENANCE PROGRAM?

IF YES Are you using it as an additional Is it helping you meet or exceed IF NO How would your business & your bottomline boost from

Your in the right place

1 If you are looking to build -

How would it make your

- 2 If you are looking to get paid to -
- 3 If you want to redefine a service and maintenance program that may be in place or build a new one making it a



HERE'S OUR 7 STEPS

To Starting or Updating Your Service & Maintenance Program.

STEP 1: Marketing Outreach - A Letter

STEP 2: A Lead - Qualify the Property

STEP 3: A Lead - Send Agreement

STEP 4: Inspection

STEP 5: The Report

STEP 6: The Repair Work

STEP 7: Partial to Full - Yearly Work



THE SURECOAT ROOF SYSTEM





Not Just Another Quick Fix,

A Sure Bet from the Ground Up

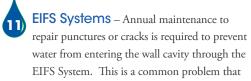


WATERPROOFING YOUR BUILDING ENVELOP

- Roof The most exposed surface on the exterior of the building. Inspection and repair required annually to keep building dry and damage-free.
- Termination of Roof Material
 Flashings, counter-flashings and termination
 bars need to be re-sealed every 2-3 years.
- Coping Cap Flashings Joints and fasteners should be inspected and re-sealed yearly. This is a common source of leaks.
- Expansion Joints Allow for building movement and need regular inspections and maintenance to remain weather proof.
- Skylights & Solar Panels Require annual inspection and repair at flashings, curbs and attachment points.
- 6 Concrete, Masonry, Stucco Walls
 Require regular inspections and maintenance
 to prevent efflorescence, spalling and damaged
 mortar joints.

- Wall Flashings Designed to divert storm water from the wall system before it enters the building. Re-sealing required every 2-5 years.
- Masonry Control Joints Need occasional inspection and maintenance as the building ages to remain leak-free.
- Windows & Door Common area of water intrusion through the frames and seals as well as through worn and improperly installed flashings.
- Equipment Curbs –

Support HVAC and other roofmounted equipment; need annual inspection and maintenance to prevent leaks from vibration and service wear and tear.



leads to major damage if left unchecked.

Concrete Restoration & Maintenance – Restoring or maintaining your existing concrete surfaces regularly leads to extended lifespan and huge savings.





SureCoat Systems is the ONLY waterproof single-ply coating membrane on the market that stands the test of roof-life time. If you're new to this niche or have never heard of this revolutionized single-ply, let us tell you what you've missed.

SureCoat was created with the focus of serving the multi-billion dollar coating industry with a product that is reliable and a company focus that supplies unwavering support for its customers and clients. Today, SureCoat is the best product on the market with proven field-testing to back it up. Jesse is on a roof every working day of the year shortening the roof to bucket time. If there is a problem or issue, he makes sure it gets back to the office and a solution is found immediately.



SureCoat Systems may not be the biggest name out there because they've been working hard to grow the company organically using American made products without the backing of elusive corporate funding. And, SureCoat is the company everyone is calling when the other systems fail to live up to their names.

SureCoat History & A Few Accomplishments

1997-1998 – Base product developed and put into service as a protective heat reflective coating. Used on airplane hangers and industrial buildings to control heat transfer and wear.

2003 – Upgraded products to include high quality water-based resins to ensure the products would out perform the failing roof products available on the market.

2004 – Base product line added to JemStar, Jesse Martinson's, 35-year-old construction company.

2004 – First roof project: historical building in Torrance, CA 9,415 sq. ft. foam roof. Fixed waterways and completed ponding repairs in each corner of the barrel roof with redeveloped base product. The original application was the base product from about 1999. In 2009, a SureCoat top coat was applied to the full roof and the warranty was renewed through 2019.

2006 – SureCoat Systems was established as a material supplier.

2008 – SureCoat partial was completed on a foam roof with blistering in Monrovia, CA. The entire roof 22,500 was completed in 2010 for a 10-year warranty.

2008 – SureCoat complete a solar integration in Diamond Bar, CA. The project was 117,600 sq. ft.

2009 – SureCoat installation at Oakridge High School. El Dorado Hills, CA.

2014 – SureCoat was selected to protect Sports Complex with \$1,000,00 worth of wood flooring for basketball and volleyball courts. The SureCoat roof system installed was 74,000 sq. ft. Maintaining interior integrity was critical. A tear down wasn't an option due to sporting events.

2016 – SureCoat installation at Samaritan Albany General Hospital, Albany, OR. The project was 37,000 sq. ft. over various types of roofing: PVC, TPO and EPDM. Tear off wasn't an option because day-to-day operation could not be disrupted and due to the requirements for patient care.

2017 – SureCoat has qualified and been selected by the Bureau of Reclamation for their 16,000 sq. ft. project. Elephant Butte, NM.

2017 – SureCoat has met guidelines and been selected by the Texas Department of Criminal Justice for various roof projects through out TX

SureCoat Systems' largest project to date: 142,00 sf. ft. logistics building roof and deck area.

The SureCoat Way

- SureCoat Systems is a privately held corporation located in Southern California.
- The Principals of SureCoat Systems are licensed contractors since 1983 with B, C-9, C39, C61, C61/D12 and D06 classifications.
- SureCoat Systems principals and team of Product Specialist utilize 33+ years of experience to provide answers to all types of technical questions about your specific roof, wall or concrete restoration projects.
- The sole development of the SureCoat product line and technique to outperform competitors is dependent on the complete understanding of building practices and differences between SureCoat Systems and other restoration systems on the market.
- SureCoat Systems' coating products are tested and proven through the strictest ASTM guidelines, are verified by actual Field Testing, are Energy Star and California Title 24 Compliant.

The SureCoat Difference

- Ponding water will NOT void Warranty
- Liquid applied seamless single-ply easy to install
- Monolithic Membrane which is a Cool Roof Compliant reconditioning system
- Durable epoxy hybrid elastomeric product, NOT an acrylic
- Cost less than replacing the existing roof
- No tear off required, SureCoat is installed over existing system
- Renewable 10,15, and 20-Year Warranty available
- Possible tax savings as a maintenance cost
- Installation is non-disruptive for your tenants
- No need to shut down HVAC
- No crane costs
- Future penetrations are easily repaired and WILL NOT LEAK!

- Less than 1% V.O.C. no offensive odors
- Energy savings = up to 30% savings on utilities
- 88% Emissivity Almost all of the outside heat does NOT penetrate the roof
- 86% UV radiation reflective AND UV stable, not just reflective
- 108% Solar Reflective Index at 3 years and dirty still has 102% SRI
- Resistant to animal fat, pollutants, mold, mildew, and most chemicals
- Excellent adhesion to most substrates without a primer metal, asphalt, polyurethane, PVC, TPO, EPDM, etc.
- Self-adhered, self-flashing, self-priming one coating throughout the installation.

The SureCoat Family

Roof Products

- SureCoat
- Sure-a-Thane
- SureSet
- Poly-Mesh (for added psi strength)
- SureSkrub (formerly SureKlean)

Wall Products

- StrucSureCoat
- SS-1007 Densifier
- SS-1007 Catalyst
- SS-5000 Water Repellent
- Wood Restorer
- Anti Graffiti Repellent Coating

Concrete Densifier & Sealer Products

- SS-5000 Water Repellent
- SS-1007 Densifier
- SS-1007C Catalyst

RV Roof Repair Products

- SureCoat (RV, Trailers)
- SS Poly-Mesh
- SureSkrub

Graffiti Protection Products

• Anti Graffiti Repellent Coating

Manufactured Home Repair Products

- SureCoat (Mobile Homes)
- SS Poly-Mesh
- SureSkrub

Specialty Cleaners & Detergents

- SureSkrub
- Concrete Cleaner (HD Heavy Duty)
- Stain Repellent
- Restoration Cleaner
- Efflorescence Remover
- Wood Restorer

"I've been a General Contractor for about 20 years. We've installed a lot of EPDM roofs but found our competition, mainly TPO roofers, were very competitive. I decided to figure a way to beat the competition. After about four months of research of all the different coatings, we gave SureCoat a shot. Now we not only can I offer a product superior to the TPO and EPDM roofs, we fix their problem! By the way, we don't install those roofs any more, we fix them!

The people at SureCoat are top notch! They've always been there when we needed help. There is NO other product on the market that can match SureCoat." - Rick Hinkson, President, Eureka Contracting, LLC

Contact us today to get started 877-8Be-Sure or email info@SureCoatSystems.com.

